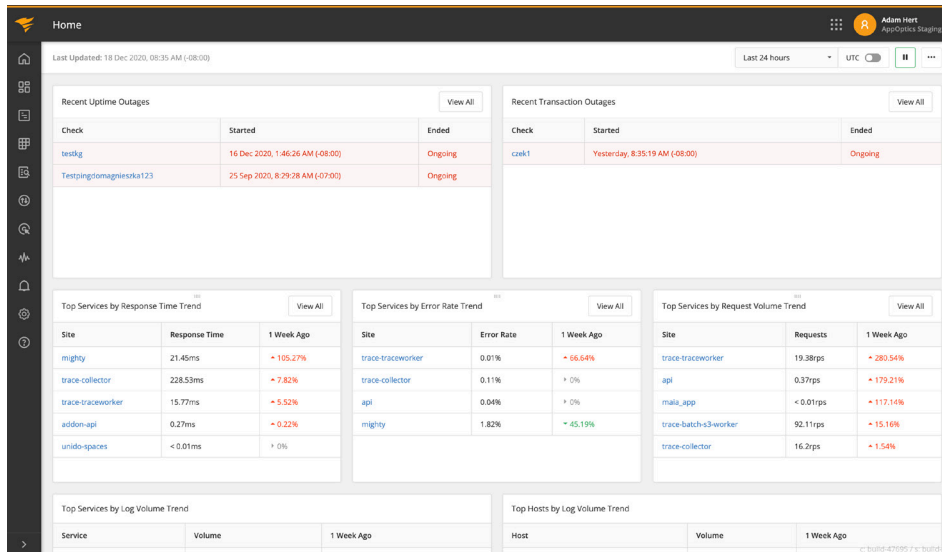


APM Integrated Experience

Complete observability across your custom on-premises, cloud, and hybrid systems and applications—client side and server side—in a single, integrated experience.



WHO SHOULD USE THE SOLUTION?

- Operations
- Developers
- SRE/DevOps Engineers
- Monitoring Engineers
- Web Application Owners

AT-A-GLANCE

| | CHALLENGE ADDRESSED | HOW IT IS SOLVED |
|--------------------------------------|---|--|
| Maximum Observability | When teams monitor metrics, traces, logs, or user experience in isolation, they cannot gain the perspective they need to infer the total system's internal state. | The APM Integrated Experience is more than monitoring. The experience monitors performance from multiple, complementary lenses to validate and enrich the broad monitoring data teams have available. |
| Tightly Integrated Experience | IT pros need the full story in one place to quickly confirm if an issue is, or will be, affecting users, and know how to fix it fast. | Digital Experience Monitoring, Infrastructure and Application Monitoring, and Log Management and Analytics are tightly integrated in a single, easy-to-use product experience that delivers relevant context, data, and visualizations to help you rapidly get to the root of a problem to fix it. |
| Accelerate Troubleshooting | When an issue arises, IT pros need to know the moment there is a problem, quickly identify what the problem is, why it's occurring, and how to get it fixed. | Quickly pinpoint the root cause of performance issues across the stack, down to a poor-performing line of code, by monitoring traces, metrics logs, and user experience. This reduces downtime and impact on users with the application. |
| Collaborate Seamlessly | When teams are working in separate tools, problems take longer to both solve and communicate, extending MTTR times and adversely impacting service. | No matter where teams sit or what their role is, they can all work together by using the unified data collection and visualizations available in the APM Integrated Experience—whether a problem is client side or server side. |
| Simple Setup and Usage | Great monitoring shouldn't come at the cost of complex tools that take significant training to master. | The APM Integrated Experience has a small learning curve through its tight integration of three simple-to-use SolarWinds products. Get up and running typically in minutes and use our simple visualizations that don't require intimacy with the application code to get to rapid results. |

| CLIENT-SIDE MONITORING | SERVER-SIDE MONITORING | |
|--|---|---|
| Digital Experience Monitoring Powered by SolarWinds® Pingdom® | Infrastructure and Application Monitoring powered by SolarWinds AppOptics™ | Log Management and Analytics powered by SolarWinds Loggly® |

DIGITAL EXPERIENCE MONITORING

Find and fix performance and availability issues to ensure a seamless end user experience with an easy-to-use, affordable web application monitoring tool.

SYNTHETIC MONITORING

Simulate visitor interaction with your site or web app to know when critical pages or site flows stop working correctly

- Uptime monitoring: monitor site availability from over 100 locations worldwide.
- Page speed analysis: know when and why your website is slow to help you troubleshoot fast and provide the best service to customers.
- Transaction monitoring: test simple or highly complex transactions, such as new user registrations, user login, search, shopping cart checkout, URL hijacking, and more.

Starting at \$10/month

REAL USER MONITORING

Gain visibility into how actual end users are interacting with and experiencing your website with scalable and easy-to-use real user monitoring (RUM)

- Know how your site or web app is performing with real user insights in real time.
- Understand how your visitors experience your site based on browser, device, and geographic location.
- Compare usage metrics over time to see if your website is performing better than last month, last quarter, or last year.
- Make sure you hit critical KPIs and SLAs by setting your own or using our defaults.

Starting at \$10/month

INFRASTRUCTURE AND APPLICATION MONITORING

Accelerate troubleshooting with simple, powerful, and affordable tracing and custom metrics for hybrid and cloud-custom applications.

INFRASTRUCTURE MONITORING

Modern hybrid infrastructure monitoring. Real-time visibility into on-premises and cloud servers, virtual machines (VMs), cloud services, and containers.

- **Server, virtual host, and container** – Comprehensive set of turnkey infrastructure integrations, including dozens of AWS and Azure services, web, database, network, containers, and more

INFRASTRUCTURE AND APPLICATION MONITORING

Full-stack infrastructure and application data and visualizations. Everything in the Infrastructure Monitoring plan, plus the following:

- **Service- and trace-level summaries** – Pinpoint the root cause of performance problems without drilling down—troubleshoot issues like latency, volume, error rate, and slowdowns.

- **Host and container maps** – Avoid downtime with color-coded heatmaps and get proactive notifications when infrastructure resources violate defined performance thresholds
- **Host detail views** – Monitor legacy and new IT implementations with simple-to-click drilldowns into resource utilization and performance by services, containers, and processes

Starting at \$9.99/month*

Billed annually

- **Application service map** – Visualize every relationship between services and their dependencies in your environment.
- **Distributed tracing** – Ties together the path of an entire request into a trace—link deep-down bottlenecks and user impact.
- **Live code profiling** – Enables you to identify slow methods and fix problems faster
- **Exception tracking** – Provides a summary of exceptions happening within a service context, from the current volume of exceptions, when they started to which exceptions are most frequent

Starting at \$24.99/month*

Billed annually

*Annually, sold in packs of 10 hosts/100 containers. Monthly pricing available. Pricing in USD as of 12/2/2020

LOG MANAGEMENT AND ANALYTICS

Know what matters with logs from dozens of sources in one affordable, hosted, and scalable full-stack log management tool.

LOG MANAGEMENT AND ANALYTICS

- Full stack, multi-source visibility log aggregation, log monitoring, and data analytics
- Log analytics shows events in context, highlights patterns, and detects anomalies for faster, deeper insights
- Highly scalable to ingest and auto-index massive data volumes, speeding search across large complex application and infrastructure environments
- Simple, fast troubleshooting with automated parsing and structuring of log data
- Anomaly detection and alerting aids in proactively catching issues before there's an outage
- Simple setup with an agentless, hosted service

Starting at \$79/month

Billed annually

ABOUT SOLARWINDS

SolarWinds (NYSE:SWI) is a leading provider of powerful and affordable IT management software. Our products give organizations worldwide—regardless of type, size, or complexity—the power to monitor and manage their IT services, infrastructures, and applications; whether on-premises, in the cloud, or via hybrid models. We continuously engage with technology professionals—IT service and operations professionals, DevOps professionals, and managed services providers (MSPs)—to understand the challenges they face in maintaining high-performing and highly available IT infrastructures and applications. The insights we gain from them, in places like our **THWACK** community, allow us to solve well-understood IT management challenges in the ways technology professionals want them solved. Our focus on the user and commitment to excellence in end-to-end hybrid IT management has established SolarWinds as a worldwide leader in solutions for network and IT service management, application performance, and managed services. Learn more today at www.solarwinds.com.



*For additional information, please contact SolarWinds at 866.530.8100 or email sales@solarwinds.com.
To locate an international reseller near you, visit http://www.solarwinds.com/partners/reseller_locator.aspx*

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